TEXAS
Health and Human Services

Texas Department of State Health Services

Jennifer A. Shuford, M.D., M.P.H.
Commissioner

April 24, 2025

Dear Mr. Sands,

Thank you for your inquiry, and I am sorry you have not received a response for your earlier submitted inquiries.

You asked if the Texas Department of State Health Services (DSHS) has any rule or requirement that a customer or patron of any business under its regulatory control must wear shoes or other footwear when inside the business as customer. Texas DSHS Retail Food Safety Operations does not have any language in statute or rule that requires customers or patrons to wear shoes or other footwear while in inside a business.

If you have any questions, please contact me at 512-968-4324. Our fax number is (512) 206-3791 and the mailing address is The Texas Department of State Health Services, Retail Food Safety Operations (Mail Code 1987), P.O. Box 149347, Austin, Texas 78714-9347.

Sincerely,

Jaime Sepulveda, M.P.H., R.S.
Compliance Officer
Retail Food Safety Operations